



## Privacy Policy

Review due: 01/11/2025

One Parking Solution Limited  
 Is a business registered in England & Wales (Companies Number 05992210)  
 Registered Address: 95 Arundel Road, Worthing, West Sussex, BN13 3EU  
 Telephone: 03300430240  
 Email: [info@oneparking.co.uk](mailto:info@oneparking.co.uk)



## INTRODUCTION

One Parking Solution Limited (“we” or “us” or “our”) are committed to protecting your personal data and privacy. This privacy policy relates to our use of any personal data we collect from you, either directly through the website, email or telephone, or indirectly via DVLA (Driver Vehicle Licencing Agency).

Whenever we access such information, we are legally obliged to use your information in line with all applicable laws concerning the protection of personal data; including the Data Protection Act 1998 (DPA) and The General Data Protection Regulation 2016 (GDPR) together and with other subsequent laws “Data Protection Laws”.

## WHO WE ARE AND CONTACT DETAILS

For the purpose of the Data Protection Laws, the Data Controller is One Parking Solution Limited, registered in England, company registration number 05992210. To request further information regarding our privacy policy or data protection, you should contact us using the details provided below.

In writing to:

The Attention of the Privacy Officer

One Parking Solution Limited

95 Arundel Road

Worthing

West Sussex

BN13 3EU

Website: <https://oneparkingsolution.co.uk/privacypolicy>

Email: [dataprotection@oneparkingsolution.co.uk](mailto:dataprotection@oneparkingsolution.co.uk)

Telephone: +44 (0)330 043 2463 and ask to speak to the Privacy Officer

## **YOUR RIGHTS**

Under GDPR, you may request to:

be informed: we must make available this privacy notice with the emphasis on transparency over how we process your data.

access: you are entitled to find out what details we may hold about you and why.

rectification: we are obliged to correct or update your details.

erasure: this is also known as the right to be forgotten.

restrict processing: you have the right to block or suppress the processing by us of your personal data.

data portability: you have the right to obtain and reuse your personal data that you have provided us.

object: you have the right to object to us processing your data in relation to direct marketing and or profiling.

rights in relation to automated decision making and profiling: we do not use any automatic decision making or processing.

## **THE DATA WE COLLECT ABOUT YOU**

We process personal data. Personal data we process may include name, address, email address, telephone number, VRN (Vehicle Registration Mark).

Our collection methods are:

through your VRM

through engagement of our services

through our website

by communications

through engagement of service providers

## **HOW YOUR DATA WILL BE USED**

We use information held about you to:

where we have obtained information for legitimate interests.

carry out our obligations arising from any contracts entered between you and us.

provide you with information, products or services that you request from us or which we feel may interest you.

where you have consented to be contacted for legitimate interests.

allow you to participate in interactive features of our website; for example, asking a question via our contact form.

## LEGITIMATE INTERESTS – CONTRACTS

Contracts: when on site, we will capture details including vehicle registration mark and relevant activity, using Parking Wardens and/or CCTV (closed-circuit television) and/or ANPR (automated number plate recognition) in order to enforce parking terms and conditions. Where the terms have not been complied with, your personal data may be collected, processed, shared and retained in order to enforce the parking contract.

Marketing: if you are an existing contact or customer, we will only contact you by postal and electronic means (e-mail) with information about services or goods which you have previously purchased from us or enquired about. At any time, you can choose not to receive these types of communication by contacting us.

## DATA RETENTION

Our data retention policy is dictated by Data Protection Laws, this is available for inspection by submitting a written request using the contact details provided in this policy.

## THIRD PARTIES

We keep information within the 'organisation' except where disclosure is required or permitted by law, or when we use third party service providers (data processors) to supply and support our services. We have contracts in place with our data processors, this means they cannot do anything with your personal data unless we have instructed them to do so. They will hold it securely and retain it for the period we instruct.

We share and /or receive data from the following third-party data providers: IPC and DVLA and this data may be shared for auditing purposes.

If you need further information regarding our General Data Protection Policy, please send an email to [dataprotection@oneparkingsolution.co.uk](mailto:dataprotection@oneparkingsolution.co.uk)

By phone: 0330 043 2463

You can also send your request, in writing to:

One Parking Solution Ltd  
95 Arundel Road  
Worthing  
West Sussex  
BN13 3EU

## PRIVACY POLICY – REVIEWS

Reviewed by:

Initials	Date:	Issue No.
V Capon	October 2018	01
V Capon	October 2019	02
V Capon	October 2020	03
V Capon	October 2021	04
V Capon	December 2022	05
V Capon	November 2023	06
V Capon	October 2024	08